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## **Merlin Launches Industry's First GenAI Services Division for Legal and Investigation Teams**

Denver CO—Merlin Search Technologies, a leader in AI-powered legal technology, today announced the launch of its GenAI Services Division, marking the industry's first dedicated service offering that applies advanced generative AI technology to legal discovery and investigations.

The new division provides standalone, AI-powered services that enhance document processing and analysis for any legal or investigation team—regardless of their current technology stack. This marks a significant step forward in how legal professionals can leverage AI beyond conventional eDiscovery tools.

"Legal teams and investigators have long struggled with inefficient processes for handling challenging document sets," said John Tredennick, Founder and CEO of Merlin. "Our GenAI Services Division addresses these pain points directly by offering specialized AI software and services that work independently and can also seamlessly integrate with our Alchemy platform. This gives clients the flexibility to enhance their existing workflows while significantly improving accuracy, speed, and cost-effectiveness."

### **Purpose-Built Legal GenAI Document Services**

This new division responds to the growing demand for specialized AI applications in legal work, as law firms and legal departments increasingly seek technology that addresses specific document-intensive workflows rather than general-purpose AI tools. By focusing on high-volume, time-consuming document tasks, Merlin's services target the most resource-intensive aspects of legal work.

The division offers four comprehensive GenAI-powered services that can be used individually or in combination:

**TranscriptPartner™** transforms deposition and hearing transcripts into comprehensive, multi-layered summaries in hours, not days or weeks.

- Reduce summary costs by up to 95% compared to manual efforts
- Rapid turnaround—summaries delivered in hours
- Direct links from summary statements to underlying testimony

- Delivers higher-quality summaries with deeper insights
- Powered by best-in-class large language models, updated regularly

Thanks to partnerships with top court reporting companies, Merlin is one of the largest producers of AI-powered deposition summaries worldwide. The company is currently processing thousands of transcripts each month from some of the largest court reporting companies in the world—on pace to exceed 60,000 annually.

Our TranscriptPartner service integrates with Alchemy, allowing users to create transcript repositories and ask questions across hundreds or thousands of transcripts, getting answers in seconds.

**MedPartner™** specializes in analyzing complex medical records, delivering organized, actionable summaries for legal and insurance teams.

- Processes and summarizes medical records exceeding 20,000 pages overnight
- Delivers comprehensive analysis for pennies per page, replacing weeks of manual review
- Creates interactive knowledge networks with links from insights to source records
- Identifies critical treatment anomalies, discrepancies, and potential liability issues

MedPartner's services integrate with Alchemy, allowing users to load in unlimited volumes of medical records and simply ask questions to get detailed reports in seconds, rather than hours or days.

**Alchemy Texttract™** sets a new standard for OCR processing in legal, healthcare, and investigative work.

- Extracts text accurately from handwritten notes, poor-quality scans, faxes, and complex documents—beyond the reach of traditional OCR
- Maintains original document structure, preserving critical relationships between text, tables, annotations, and formatting
- Handles both printed and handwritten content with exceptional accuracy, making even challenging exhibits and appendices fully searchable
- Scales efficiently from hundreds to millions of pages, completing large projects in hours, not days

- Enables reliable analysis by capturing context, spatial relationships, and detail missed by conventional OCR—providing a robust foundation for AI-powered review and investigation
- Operates in secure, isolated cloud environments to safeguard sensitive data throughout processing

Textract outputs structured, searchable text in standard formats (CSV, DOCX) for seamless integration with legal platforms—including Alchemy.

**Alchemy MetaSummary™** automates metadata extraction and document summarization, delivering results overnight—with accuracy and consistency.

- Automatically extracts key metadata from scanned documents: date, author, recipient, title/subject, and document type
- Generates brief or detailed document summaries—tailored to your review needs
- Replaces slow, error-prone manual coding and summarization typically outsourced offshore
- Delivers structured metadata and summaries overnight, not days or weeks
- Reduces errors, eliminates context gaps, and ensures consistent quality across high volumes
- Supports batch processing of hundreds to millions of documents and integrates with Alchemy or any review platform
- Lowers costs dramatically versus manual approaches—providing immediate access to both coding data and narrative insights

With Alchemy MetaSummary, legal teams can skip the slow, manual offshore coding process and instead receive consistent, reliable metadata and high-quality summaries—delivered securely and ready for immediate review. Alchemy MetaSummary integrates with Alchemy, loading the metadata and summaries.

***“Like Wow!”***

*Two of my recent clients sent several thousand pages of medical records for summarization using Merlin, and their reaction said it all:*

*“This is precisely what I needed. Amazing.” The WOW factor is 100%.”*

Charlie Black, CEO ProLegalTech, Certified eDiscovery Specialist, Trial Technologist - Trial Consultant.

## Technical Foundation and Security Architecture

All Merlin GenAI Services leverage leading commercial large language models (LLMs), including Claude and GPT, combined with Merlin's proprietary processing workflows and specialized prompting strategies. This approach optimizes results for legal and medical document analysis, maintaining document context and relationships with greater accuracy than general-purpose AI tools. Every service undergoes rigorous validation to ensure accuracy, completeness, and consistent performance at scale.

Merlin implements enterprise-grade security across all services. Client data is processed exclusively within locked-down AWS Virtual Private Cloud environments, with operations isolated and accessible only to authorized Merlin technicians. This architecture exceeds standard cloud security practices and provides the confidentiality protections required for sensitive legal and medical documentation.

While each service delivers value independently, together they create a comprehensive document intelligence ecosystem. For example, Alchemy Textract can feed handwritten physician notes directly into MedPartner, transforming unstructured handwriting into structured medical intelligence, or provide enhanced text recognition for TranscriptPartner when processing poor-quality transcript scans.

What makes these services unique is their independence from any particular platform. While they enhance our award-winning Alchemy platform, they also integrate seamlessly with any discovery or document management system, making advanced AI accessible to all legal professionals—regardless of their existing technology investments.

## About Merlin Search Technologies

Merlin Search Technologies pioneers AI-powered document intelligence for organizations managing large volumes of complex information. Founded by industry veterans, Merlin's Alchemy platform is a fourth-generation Generative AI solution, delivering sub-second performance, single-tenant security, and On/Off Cloud Utility Pricing. Our mission: to help professional teams find, analyze, and review critical information—faster, easier, and more sustainably.



**Media Contact:**

John Tredennick  
CEO Merlin Search Technologies  
E: [JT@Merlin.Tech](mailto:JT@Merlin.Tech)  
P: 303-810-1918

Chad Schmidt  
Sheridan PR  
E: [chad@sheridanpr.com](mailto:chad@sheridanpr.com)  
P: 615-504-6336